**Sujatha**

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**SUMMARY‬**‬

* A‬
* Good
* CRM‬
* Worked closely with Business Users to enable business‬
* ‬
* Hands
* Experience
* Good
* Experience in developing client-specific solutions on Force.com platform using ‬
* ‬
* ‬
* ‬
* Experience in data migration using ‬
* Used the sandbox for Testing and Migrated the code to the Deployment instance after testing. Created several‬
* Worked ‬
* **Jenkins ‬**
* Considerable ‬
* Implemented Salesforce CPQ solutions for clients, streamlining their sales processes and reducing quote generation time by 40%.
* ‬
* **Organized and goal-oriented Professional ‬**
* Quick
* ‬
* Excellent communication and interpersonal skills,‬

**SKILLS**

|  |  |
| --- | --- |
| Salesforce Technologies | Apex Classes, Apex Triggers, SOQL, SOSL, Visualforce Pages, Components, Aura Framework, Lightening pages, Apex Web Services, Workflows & Approvals, Reports & Dashboards, Process builder, Flow builder, Case Management Automation, Custom Objects, Sandbox for development and testing, VSCode, SFDX, Copado, Jenkins, CPQ, X-Author, Approvals |
| Salesforce Tools | Data Loader, DocuSign, GitLab, Web Services APIs like SOAP, Apex, Force.com Atlassian, JIRA, Force.com Explorer |
| Languages | Java, HTML, PL/SQL, Apex‬ |
| SDLC | Use |
| Database | MySQL, MS SQL Server 7.0, PL/SQL and MS Access‬ |
| ETL/Integration Tools | Data Loader, Dataloader.io, Data Loader CLI and Force.com workbench. |
| Web Technologies & Services | XML, HTML, Java Script, jQuery, SOAP, WSDL, XML, JSON, REST‬ |

**CERTIFICATIONS**

Salesforce

‬

Certified Salesforce Service Cloud Consultant‬‬‬

Certified

**PROFESSIONAL**

**Chevron, San Ramon, CA Mar 2022 - Present‬**‬

**Sr Salesforce Admin/ Developer‬**‬

**Responsibilities:‬**

* Interacting‬
* Working‬
* ‬
* Design, develop, and deploy custom Salesforce applications using Apex, Visualforce, and Lightning components specifically for the Litify platform.
* Worked
* ‬
* Created
* Provided training and support to end-users, improving their efficiency in using Salesforce CPQ functionalities.
* Customized Salesforce CPQ features to enhance the quoting process for a global sales team.
* Integrated Salesforce CPQ with third-party ERP systems, automating data synchronization and improving data accuracy.
* Developed custom scripts and triggers using Apex to automate discount calculations and approvals.‬‬‬‬‬‬‬‬‬‬‬
* Worked on Salesforce Platform to ‬
* Developed ‬
* ‬
* Worked
* ‬
* Created manual‬
* Created
* Responsible
* Wrote‬
* ‬
* ‬
* ‬
* ‬
* ‬

**Terafina,**

**Salesforce Admin/ Developer‬**‬

**Responsibilities:‬**

* ‬
* **‬**
* ‬
* Working
* Experience with‬
* Implemented‬
* Created and maintained the email templates to be‬
* Created‬
* Worked on‬
* Experienced
* ‬
* Hands-on experience in‬

**Salesforce Administrator/Developer‬**‬

**Responsibilities:‬**

* Designed Custom Formula Fields, Field Dependencies, Validation Rules, email templates and Approval Processes for‬
* Worked on Salesforce Platform to build Mobile App by enabling lightning components for use in the Salesforce1 mobile‬‬ platform
* Developed Visual Force Pages and used standard, Custom Controllers and controller extension.‬‬
* Gained basic Knowledge on lightning App builder to develop Apps visually, without code using Custom-build‬
* Worked with business users in assisting for UATs and documentation.‬‬
* Used Data Loader for insert, update, and bulk import or export of data from Salesforce.com involving Service and‬‬ Sales
* Developed APEX code (REST and SOAP services) for inbound and outbound interactions with‬
* Created the page layouts, record types, pick lists, dependent picklists and junction objects to establish the‬
* Reporting, tracking, and determining the priority of reporting bugs in JIRA‬‬
* Responsible for deployments to the Production environment using Ant tool, change sets and Force.com‬‬ migration
* Worked on Salesforce Lightning components for building customized components replacing the existing ones.‬‬
* Wrote SOQL and SOSL statements within custom controllers, extensions, and triggers.‬‬
* Replaced all the JavaScript buttons with Quick actions or lightning components in Lightning.‬‬
* Worked with the user group for requirement gathering throughout the planning and implementation.‬
* Implemented the requirements on Salesforce.com platform and Force.com IDE Plug-in using Eclipse.‬
* Developed various Custom Tabs, Tags and Components.‬‬‬‬
* Created multiple Lightning components, added CSS and design parameters from LDS (Lightning design system)‬ that
* Worked with Validation Rules, Workflows, Approval Process and Reports & Dashboards.‬
* Worked with Data Loader and App Exchange Applications.‬‬‬
* Worked on REST/SOAP Web service to integrate Salesforce with third party systems.‬‬
* Implemented Salesforce for Outlook functionality and installed outlook integration with different user systems.‬‬

**Colourmoon**

**Web**

* Served as Junior Executive IT Operations, played the role of a System Administrator and Database Administrator‬
* Maintained lists of all your physical and virtual servers with the following details such as Operating System‬
* Keeping track of Software Inventory including Configured applications: e.g., Oracle WebLogic, IBM WebSphere‬
* Maintain license counts and details for physical servers and virtual servers (VMs), including licenses for‬
* Performed Server Health Check Up such as Running Processes, CPU Utilization, Memory Utilization, Zombie‬
* Performed Backup and Disaster Recovery, Server hardening by setting BIOS Password, installing Antivirus,‬
* As a Database Administrator worked on SQL Server 2008, 2011, 2012 to monitor and develop SQL Jobs and‬
* Experienced in fixing bugs in SQL Queries, Stored Procedures.‬‬
* Performed tasks of a Front-End Developer using PHP, HTML, CSS, and JavaScript‬‬.
* Produced content pages with CSS layout and style markup presentations and used JavaScript methods and‬
* Team collaboration and Excellent time management.‬‬
* Responsible for performing tasks to complete a project at a timely manner.
* Involved in the Support and Maintenance of the Web Application.‬‬‬